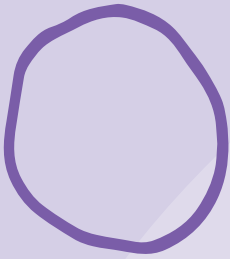




THE TRIBUTE PROGRAM



The Tribute Program at Quail Park is purposefully designed to address the unique needs of persons living with Alzheimer's or Dementia. Our Memory Care program seeks to honor the distinctive life story of each resident, paying Tribute to previous accomplishments and significant life events, focusing on their remaining strengths while nurturing their present relationships. We consider it a profound honor and privilege to be able to share in the closing chapters of our residents' distinguished life.

Tribute Circle

The Memory Care Residences at Shannon Ranch have been purposefully designed to reflect the people and the lifestyle of the Central Valley.



From the local flavor of our neighborhoods (pictured left), to the local flavors featured in our menu, our community pays Tribute to the men, women, families as well as the values which have made the Central Valley the jewel of California!



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THE TRIBUTE PROGRAM

The creator of our Tribute Circle was Dennis Daggett, who resided for many years at Quail Park Memory Care Residences in Eugene, Oregon.

Dennis was born in Eugene, Oregon and was raised in the country. After graduating from Elmira High School he joined the Army. While serving as a 1st. Lieutenant in Vietnam, he was decorated with Bronze and Silver Star Medals for Bravery.

Dennis retired after 27 years as a supervisor from the Eugene Water and Electric Board. He also owned several car wash businesses. Dennis married Sherry in 1980 and together they raised a daughter and two sons. Sailing was one of Dennis' greatest passions and every chance he'd get he wanted to spend it sailing the San Juan Islands. After Dennis retired, he and his father built a cabin on property he owned on Lopez Island. Dennis and Sherry lived on Lopez Island for 10 years, then returned home to Eugene. Dennis' five grandchildren always brought a smile to his face during every visit.



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COMMUNICATION

The Tribute Program places a strong emphasis on effective communication with our Tribute Care residents, and on actively listening to what a resident may be trying to tell us. Memory impairment can be frustrating and frightening to the one who is experiencing it. Every emotion, expression, and behavior exhibited by our residents has meaning. A change in a resident's mood or behavior is usually a signal that something is troubling them, or that something may have changed in their physical condition. By listening with our eyes, minds, and hearts, as well as our ears, we can understand that resident's message and respond accordingly.



While the “Art” of Quail Park’s approach to Alzheimer’s and Dementia care is The Tribute Program, the “Heart” has been and will always be our Team Members!

We pride ourselves on hiring only the most compassionate, patient, and creative individuals to care for our residents. Our nurses, care partners, activity assistants, housekeepers, and even our cooks are all extensively trained to pay Tribute to the residents living in our community.



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KNOWING A LIFE STORY

Caring for the whole person is best accomplished when the people providing the care know a great deal about the person for whom they are caring. By learning about and appreciating an individual's life story our Team Members can help evoke meaningful memories, bringing enjoyment and purpose to their present life experience. Additionally, we strive to minimize stress and frustration, while respecting the person's individuality by understanding and honoring his or her personal preferences in daily routines, food, clothing, activity, comfort, and enjoyment.



While technology can never replace the value of one person impacting the life of another, Quail Park has always been committed to providing high quality lifestyles to residents with Alzheimer's and Dementia through the use of innovative wellness strategies.

One such platform, iN2L, allows residents to simply "touch" their way to find engaging, educational, spiritual and personalized content that is appropriate to their own level of ability. The system even allows families to remotely upload content to share with their loved ones.

**It's Never
2 Late** 



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RESIDENT & FAMILY DIRECTED CARE

Our approach to Tribute Care considers the whole person. Understanding that through Resident & Family Directed Care the physical, emotional, mental, and spiritual facets of an individual are closely intertwined, and anything which affects the person in one of these areas may deeply influence the other aspects of their well-being. Although a person's physical care may require time and attention, it is the continuing nurturing of the mind and spirit that truly brings meaning to life and that is the focus of the Tribute Program and our Team.



What does Resident & Family Directed Care look like?



- *Offering Choice* – allowing residents the freedom to choose their clothing, their meal, their bed time, their wake-up time, their showering time, their activities.
- *Home-like Atmosphere* – people want to live in a home, not in an institution. Our community is designed with the comforts of home in mind.
- *Collaborative Care* – effective partnering between our staff and our resident families is crucial. No one knows our residents like their families.
- *Open Communication* – continuous feedback from staff, families, and residents is the only way we can improve our services and resident satisfaction.
- *Family Council* – because many of our residents may not be capable of advocating for themselves any longer, we strongly encourage family members to advocate on their behalf through a Family Council.



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PARTNERING IN CARE



Finally, the Tribute Program recognizes that memory loss is not only experienced by the person who is impaired but that it is an experience shared by everyone who is part of that person's life.

We truly value the trust placed in us by a resident and their family when they allow us to care for their loved ones through our Tribute Care program.

We pledge to work in partnership with the resident and family, as well as with physicians and other healthcare providers, to achieve the highest quality of life possible for the resident.

We consider it a profound honor and privilege to be able to share in the closing chapters of our residents' distinguished life stories, and give Tribute to both their past, as well as present achievements and experiences.



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